

Dear Trade Partner,

Please find update to Free Baggage policy, in the Economy cabin.

Effective 11th May 2020, following [Checked in Luggage](#) policy will apply.

In summary, the changes are:

- Weight concept markets - the allowance is increasing in the Special brand, from 15 kg to 20 kg.
- Piece concept market - for journeys originating in Africa, the Special brand allowance is now 1piece x 23kgs.
- All bookings will be updated in the coming week with a SSR comment to confirm baggage allowance, in respective GDS.

The changes to the standard Free Baggage Allowance in the Economy cabin are highlighted below:

Weight Concept Markets

Ticket issued	Special	Saver	Flex	Flex Plus
	V, X	T, L, Q, N	K, U, B, M, W	R, E, Y
Before 11 May 20	15 kg	25 kg	30 kg	35 kg
On/After 11 May 20	20 kg [NEW]	25 kg	30 kg	35 kg

Piece Concept Markets (for journey's originating in Africa)

Ticket issued	Special	Saver	Flex	Flex Plus
	V, X	T, L, Q, N	K, U, B, M, W	R, E, Y
Before 11 May 20	2x23 kg	2x23 kg	2x23 kg	2x23 kg
On/After 11 May 20	1x23 kg [NEW]	2x23 kg	2x23 kg	2x23 kg

Should you have queries or require further information on this release, please contact your local sales team. We thank you for your continued support.