



HM Government

# **New health measures at the UK border in place**

**Carriers Partner Pack**

**June 2020**

# Dear partner,

Today, 8 June, new health measures are in place across the United Kingdom.

From today, all arrivals from outside the Common Travel Area (CTA) will be required to complete a online Public Health passenger locator form to supply contact details, travel details and the address of where they will self-isolate and they will also need to self isolate for 14 days.

**In this communications toolkit, we provide the information you will need to help you communicate these new measures with your customers. In this pack, you will find:**

- A link to the information on gov.uk including a link to the contact locator form, guidance around exemptions and guidance on self isolation
- An updated factsheet and Q&A to help you provide further information and answer questions from your customers.
- Contact details for the Border Force Communications team should you have any questions.

# Measures coming into place

- From today, all arrivals from outside the Common Travel Area (CTA) will be required to complete the Public Health passenger locator form to supply contact details, travel details and the address of where they will self-isolate. This is available on gov.uk [here](#)
- This measure will support public health by allowing fast identification of those who have travelled near an infected individual and allow contact tracing to identify those who have come into contact with an infected individual in the UK. Contacts will be rapidly identified and advised, where needed, to follow precautionary public health advice.
- All arrivals from outside the CTA will also be required to self-isolate in their accommodation for fourteen days on arrival to the UK. Further guidance regarding self-isolation can be found on gov.uk [here](#)
- Where international travellers are unable to safely self-isolate in their own accommodation the Government will support them finding appropriate accommodation at their own expense. This measure will contribute to reducing the transmission of COVID-19 by reducing levels of physical contact during the period of fourteen days when a traveller could have contracted the disease but might not yet have shown symptoms.
- Those arriving from within the Common Travel Area (CTA) and have been in the CTA for the last 14 days before entering the UK, will not need to complete the Public Health passenger locator form or self-isolate for 14 days.
- Those arriving from another part of the CTA and who have entered the CTA within the last 14 days, will need to complete the Public Health passenger locator form. They will only have to self-isolate until they have spent a total of 14 days in the CTA.
- The Regulations and exemptions will be reviewed. The first review will take place on 29 June.

# Enforcement

- Anyone failing to comply with the mandatory conditions may face enforcement action.
- Fixed penalty notices may be issued for breach of these regulations. In England, where a person over the age of 18 is not following the self-isolation requirement, there will be a fixed penalty notice of £1,000. Where passengers refuse to complete, or do not accurately complete a contact detail declaration form, the fixed penalty notice is £100 for the first offence, and this may be doubled for each subsequent offence up to a maximum of £3,200. Border Force will undertake checks at the border and may refuse entry to any non-resident foreign nationals who refuses to comply with these regulations and isn't resident in the UK. Similar enforcement measures are in place in Scotland, Wales and Northern Ireland set by their Devolved Administrations. These can be seen on gov.uk [here](#)
- The enforcement and penalty regime will be implemented by Border Force and the Police. Immigration Officers will be authorised to enforce the requirement to provide contact details. The Police will have the powers to enforce the requirement to self-isolate.
- In England, Public Health England will set up an assurance service to contact a sample of UK arrivals by phone to ensure they understand the requirements and are self-isolating.

# Gov.uk page and guidance

- The latest information and guidance on these measures can be found at: [www.gov.uk/uk-border-control](https://www.gov.uk/uk-border-control).
- The online locator form can be accessed [here](#)
- An updated exemptions list to include the evidence that those who are exempt should present at the border can be accessed [here](#)
- A link to DHSC's detailed guidance on self-isolation can be accessed [here](#)

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## Entering the UK

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- [Before you leave for the UK](#)
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### Coronavirus (COVID-19) and entering or returning to the UK

If you're a resident or visitor travelling to the UK on or after 8 June, you must:

- [provide your journey and contact details](#)
- [not leave the place you're staying for the first 14 days you're in the UK except in very limited situations \(known as 'self-isolating'\)](#)

You do not need to do these things if you're travelling to the UK before 8 June. But you should check the [latest public health advice on coronavirus](#) before you travel, or if you've just arrived in the UK.

# Factsheet and Q&A

A factsheet and Q&A detailing information about the new measures to share with partners can be downloaded [here](#)

## Factsheet: Health measures at the UK border come into place

Dated: 8 June

- From today, all arrivals from outside the Common Travel Area (CTA) will be required to complete the Public Health passenger locator form to supply contact details, travel details and the address of where they will self-isolate. This is available on gov.uk [here](#)
- This measure will support public health by allowing fast identification of those who have travelled near an infected individual and allow contact tracing to identify those who have ~~come into contact with~~ an infected individual in the UK. Contacts will be rapidly identified and advised, where needed, to follow precautionary public health advice.
- All arrivals from outside the CTA will also be required to self-isolate in their accommodation for fourteen days on arrival to the UK. Further guidance regarding self-isolation can be found on gov.uk [here](#)
- Where international travellers are unable to safely self-isolate in their own accommodation the Government will support them finding appropriate accommodation at their own expense. This measure will contribute to reducing the transmission of COVID-19 by reducing levels of physical contact during the period of fourteen days when a traveller could have contracted the disease but might not yet have shown symptoms.
- Those arriving from within the Common Travel Area (CTA) and have been in the CTA for the last 14 days before entering the UK, will not need to complete the Public Health passenger locator form or self-isolate for 14 days.
- Those arriving from another part of the CTA and who have entered the CTA within the last 14 days, will need to complete the Public Health passenger locator form. They will only have to self-isolate until they have spent a total of 14 days in the CTA.
- The Regulations and exemptions will be reviewed. The first review will take place on 29 June.
- Anyone failing to comply with the mandatory conditions may face enforcement action.
- Fixed penalty notices may be issued for breach of these regulations. In England, where a person over the age of 18 is not following the self-isolation requirement, there will be a fixed penalty notice of £1,000. Where passengers refuse to complete, or do not accurately complete a contact detail declaration form, the fixed penalty notice is £100 for the first offence, and this may be doubled for each subsequent offence up to a maximum of £3,200. Border Force will undertake checks at the border and may refuse entry to any non-resident foreign nationals who refuses to comply with these regulations and isn't resident in the UK. Similar Enforcement measures are in place in Scotland, Wales and Northern Ireland set by their Devolved Administrations. These can be seen on gov.uk [here](#)
- The enforcement and penalty regime will be implemented by Border Force and the Police. Immigration Officers will be authorised to enforce the requirement to provide contact details. The Police will have the powers to enforce the requirement to self-isolate.
- In England, Public Health England will set up an assurance service to contact a sample of UK arrivals by phone to ensure they understand the requirements and are self-isolating.
- A limited number of exemptions to the measures, have been agreed. Those travelling in order to maintain essential supply chains, or our national

infrastructure or who are contributing to the crisis response will not be required to self-isolate.

- A full list of exemptions and guidance around evidence that those exempt should present at the border can be seen [here](#)
- Those exempt from self-isolation will still need to adhere to social distancing requirements and departments will be issuing additional guidance to exempt groups to minimise the health risks where possible.

### Find out more information

- Keep up to date with the latest information at <https://www.gov.uk/uk-border-control>

### Q&A

#### Contact and accommodation form measure

##### Is this form now available?

- The on-line Public Health Passenger Locator form has been available since 4 June. People can complete it up to 48 hours in advance of travel to the UK. It is needed for travel into the UK from 8 June onwards
- It is available on gov.uk [here](#)

##### When do people need to fill in this form?

- This can be filled out up to 48 hours prior to travelling to the UK, this will help speed up the process. It is mandatory for all passengers to have completed it on arrival in the UK

##### Is there any guidance on how to complete the form?

We will be providing translated forms/ guidance to help people complete the form in ports.

##### Will Border Force officers be on hand to assist people in ports to complete the form?

- Yes, Border Force officers will be able to assist those in port who have not completed the form prior to travelling and who need assistance. The form should however ideally be completed ahead of travelling.

##### Is it mandatory?

- Yes. Border Force officers will undertake spot checks at the border. Fixed penalty notices may be issued for breach of these regulations. In England, where passengers refuse to complete, or do not accurately complete a contact detail declaration form, the fixed penalty notice is £100 for the first offence, and this may be doubled for each subsequent offence up to a maximum of £3,200. Border Force will undertake checks at the border and may refuse entry to any non-resident foreign nationals who refuses to comply with these regulations and isn't resident in the UK. Similar Enforcement measures are in place in Scotland, Wales and Northern Ireland set by their Devolved Administrations. These can be seen on gov.uk [here](#).

# Assets for display during journeys

A selection of assets (setting out the new measures and what passengers need to do) are available to be downloaded to be displayed on carrier screens or to be printed and given out on journey's to the UK. Please download them [here](#)

HM Government

**CORONAVIRUS**

**ARE YOU READY TO ENTER THE UK?**

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**You must:**

- >> Complete a **contact locator form** at [gov.uk/uk-border-control](https://gov.uk/uk-border-control)
- >> Be ready to show your contact locator form at the border. **If you fail to do this you may face prosecution or a fine.**
- >> Be prepared to **self-isolate for 14 days on arrival**. If you need help to do this, inform a Border Force Officer.

For more information on what you need to do to keep yourself and others safe, go to [gov.uk/coronavirus](https://gov.uk/coronavirus)

HM/GP/DTDSL

**STAY ALERT > CONTROL THE VIRUS > SAVE LIVES**

HM Government

**CORONAVIRUS**

**GET READY TO SHOW  
YOUR CONTACT  
LOCATOR FORM**

>>  <<

If you are unable to show your contact locator form at the UK border, **you may face prosecution or a fine.**

Complete it online now at [gov.uk/uk-border-control](https://gov.uk/uk-border-control)

**STAY ALERT > CONTROL THE VIRUS > SAVE LIVES**

# Feedback and contact details

If you have any feedback on the materials we have provided or would like us to send you information or communications materials in a different format please do get in touch and let us know.

[portinformation@homeoffice.gov.uk](mailto:portinformation@homeoffice.gov.uk)