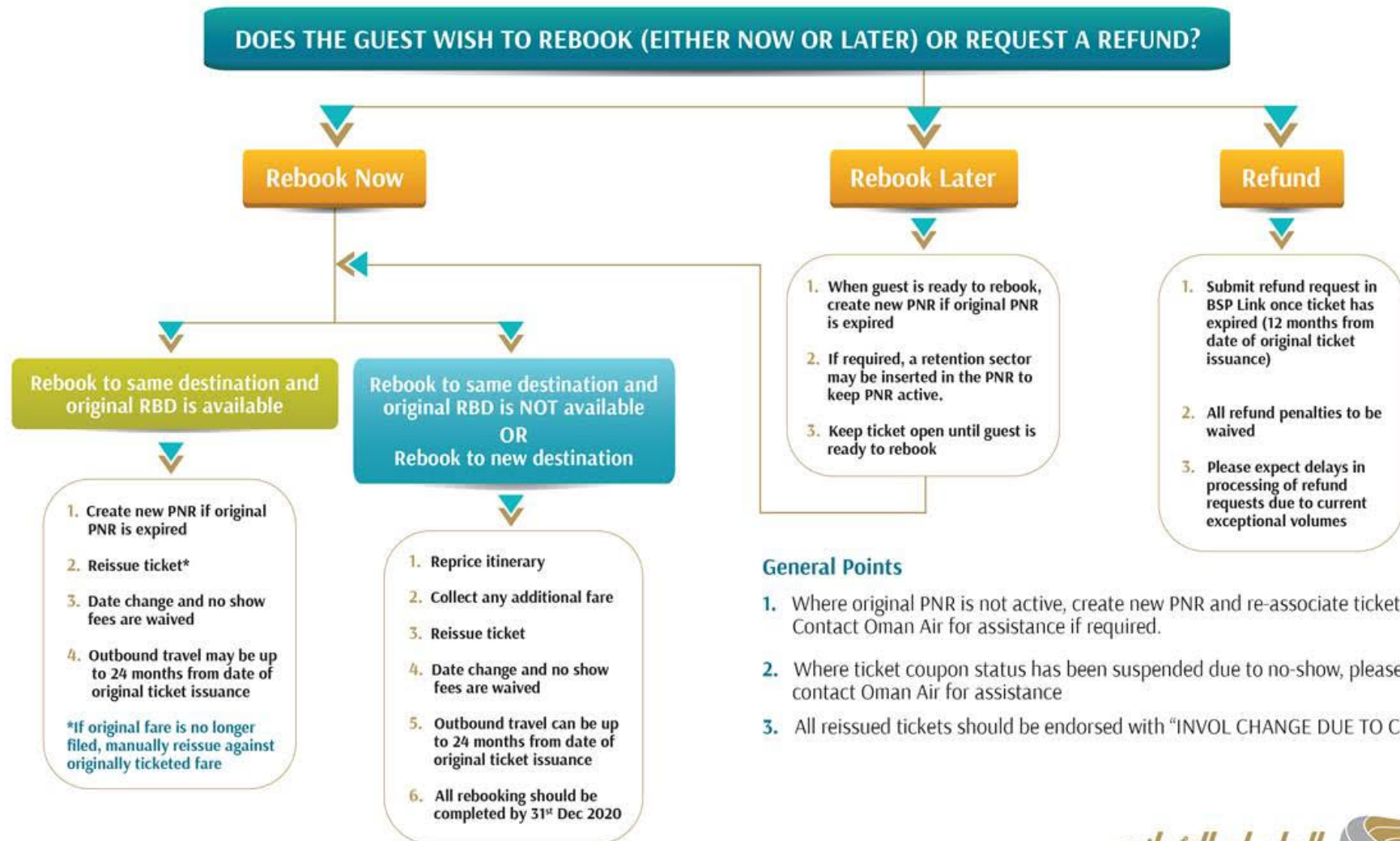


COVID-19 REBOOKING POLICY

Due to the current situation, Oman Air has introduced greater flexibility to our rebooking procedures. The procedure outlined here can be applied to ALL tickets:

1. Ticketed on/before 31st May 2020 and
2. Originally booked for outbound travel on/after 01st Feb 2020



General Points

1. Where original PNR is not active, create new PNR and re-associate tickets. Contact Oman Air for assistance if required.
2. Where ticket coupon status has been suspended due to no-show, please contact Oman Air for assistance
3. All reissued tickets should be endorsed with "INVOL CHANGE DUE TO COVID"